MULA

Field Agent Mobile Application

FINAP

The Software Company

Together the 5 products

Financial Technology Ecosystem

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ECORU

MULA

CIXOR

OCEANUS

FIRSTMICRO

MULA

Field Agent Mobile Application

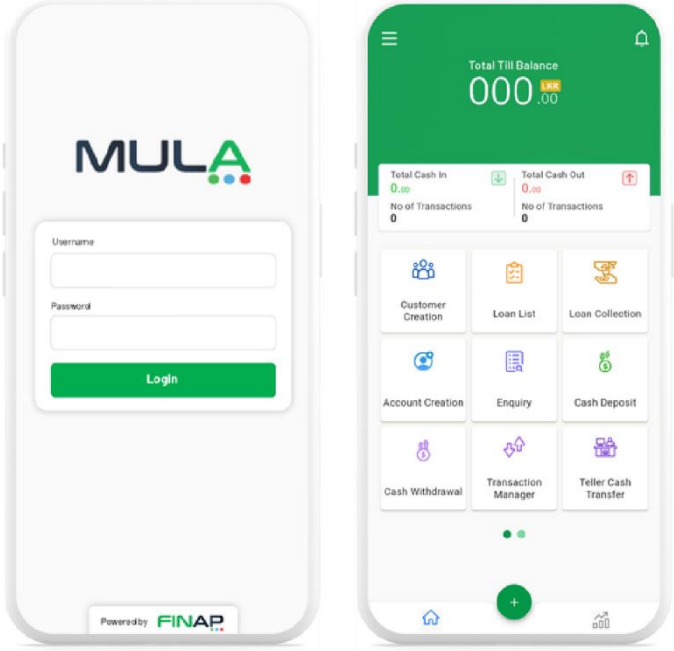
MULA app digitalizes the core processes carried out by field agents of banking & finance, microfinance while improving their efficiency and reducing operational costs.

Optimized Field Agent Productivity

Enhanced Security Measures

Improved Customer Communication

Reach Larger Audience



Uninterrupted Service Capability

Effective Route Planning

Smooth System Compatibility

Accurate Real-Time Data Updates

MULA

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Issue

- Manual processes, lack of real-time data
- Limited integration
- Inefficiencies in remote customer service
- Challenges in managing mobile operations

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Solution

- Mobile app integrates with ECORU, FirstMicro
- Real-time data
- User-friendly interface for field operations
- Features for remote banking

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Outcome

- Improved field operations & accuracy
- Effective integration
- Enhanced customer service & satisfaction
- Expanded reach, accessibility of services

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